

MECKLENBURG COUNTY COMMUNITY SUPPORT SERVICES HOMELESS SERVICES Resource Guide

In addition to Coordinated Assessment, Homeless Services staff provide outreach, referral, and case work services for individuals and families experiencing homelessness in the Charlotte-Mecklenburg area. This guide is designed to provide a list of resources, benefits, and services. Please call ahead, where applicable, to determine eligibility and availability.

Resource Type Key:

- ✦ case management
- ▼ counseling
- ✦ employment assistance
- ✦ finance or benefits
- housing or shelter
- ✦ information & referral
- ♥ international services
- legal
- ✦ medical
- * other
- ▲ recovery
- ★ training
- ♦ transportation

TYPE	AGENCY	ADDRESS	PHONE	BUS ROUTES
✦	A Child's Place	601 E 5th St.	704-343-3790	3, 39, 17
✦	Bradley Reid (HIV)	715 E 5th St., Ste. 216	704-333-5686	
✦	Catholic Charities	1123 S. Church St.	704-370-3262	10
✦	The Center for Community Transition	Call for information.	704-374-0762	
✦	Disability Rights & Resources	5801 Executive Ctr. Dr., Ste. 101	704-537-0550	9
✦	DSS Adult Services	301 Billingsley Rd.	704-336-3000	15
✦	Innervisions		704-377-5042	
✦	Male's Place	249 Billingsley Rd.	704-336-4700	15
✦	NOVA	2732 Rozzelles Ferry Rd.	704-336-4344	
✦	RAIN		704.372.7246	
✦	Veteran's Services, county	700 N Tryon St.	704-336-2102	11
▼	CSS DV Victim Services - Adult/Child	700 N Tryon St.	704-336-3210	11
▼	CSS NOVA	2731 Rozzelles Ferry Rd.	704-336-4344	1
▼	CSS Programa Confianza	700 N Tryon St.	704-336-3210	11
▼	Domestic Violence Hotline		1-800-799-7233	
▼	Hospice		704-375-0100	
▼	Monarch	5700 Exec Ctr Dr. #110	704-525-3255	9
▼	Promise Resource Network	1401 Hawthorne Lane	704-390-7709	9
▼	Safe Alliance Victim Assistance	601 E. 5th St., Ste. 400	704-332-9034	
✦	Charlotte Area Fund	901 N Tryon St.	704-372-3010	11
✦	Charlotte Works	1401 W. Morehead St., Ste. 100	704-206-1350	22
✦	Goodwill Industries	5301 Wilkinson Blvd.	704-372-3434	5
✦	NC Works Career Center	5601 Exec Ctr Dr., Ste. 100	704-566-2870	24 Lynx
✦	NC Works Career Center	7140 Forest Point Blvd., Ste. A	704-565-6865	9
✦	The Neighborhood Good Samaritan's Cntr	3557 North Sharon Amity Rd. #100	704-531-9989	9, 17, 29
✦	Urban League/Jacob's Ladder	740 W. 5th St.	704-373-2256	1, 22
✦	Vocational Thrift Center (NGSVTC)	5534 Albemarle Rd. #111-112	980-299-6621	9, 221, 222, 232
✦	Alliance Credit Counseling		704.943.5233	
✦	annualcreditreport.com	Transunion-877-322-8228	Experian 888-397-3742	
✦	Child Care Resources	4600 Park Rd., Ste. 400	704-376-6697	19
✦	Child Support Enforcement	5800 Exec Ctr Dr. #200	704-432-9300	9
✦	ClearPoint Credit Counseling Solutions	4421 Stewart Andrew Blvd., Ste. 303	704.525.4572	
✦	Crisis Assistance Ministry	500 Spratt St.	704-371-3000	13
✦	Dept of Social Services	301 Billingsley Rd.	704-353-1500	15
✦	Dept of Social Services	3205 Freedom Dr.	704-353-1500	34
✦	EBT hotline		888-622-7328	NA
✦	Innovative Community Resources	3700 Latrobe Dr. 28211	704-921-6777	27

TYPE	AGENCY	ADDRESS	PHONE	BUS ROUTES
✦	Social Security Office	2201 Coronation Blvd. #100	state: 800-662-8720 local: 1-888-397-5615 natl: 800-772-1213	17
	M, T, Th, F 9am-3pm W 9am-12pm			
●	Alexander Youth Network (aka-the Relatives)	1100 East Blvd., Ste. 460	704-377-0602	19
●	Angel House (maternity)		704-392-6270	CALL FIRST
●	Charlotte Family Housing (Referral Required)	300 Hawthorne Lane	704-335-5488	CALL FIRST
●	Charlotte Housing Authority (all progs.)	400 East Blvd.	704-336-5183	10
●	Community Link	601 E 5th St.	704-943-9490	3, 39, 17
●	Florence Crittenton (maternity)	1300 Blythe Blvd.	704-372-4663	20
●	Housing Data Bases: www.Cha-NC.org , www.socialserve.com , www.hotpads.com , www.padmappers.com			
●	Hoskins Park Ministries	107 Cromer St.	704-391-3303	1
●	InReach	4425 Randolph Rd. Ste.400	704-536-6661	15
●	Jackson Park Ministries	5415 Airport Dr.	704-392-4981	5, 10
●	Lois Lodge (maternity)	1301 Hemlock St.	704-332-4003	CALL FIRST
●	Men's Shelter of Charlotte	3410 Statesville Rd.	704-334-3187-X301	13
●	Men's Shelter of Charlotte	1210 N Tryon St.	704-334-3187	11
●	Missionary of Charity (maternity)		704-531-2943	CALL FIRST
●	My Sister's House (Referral Required)	3239 Beatties Ford Rd	704-200-2807-X215	7
●	Safe Alliance Domestic Violence Shelter		704-332-2513	CALL FIRST
●	Salvation Army Ctr of Hope (women, families)	534 Spratt St.	704-348-2560	13
●	Samaritan House (10 days, medical referral required)	611 Fortune Ave.	704-333-0110	27
●	Supportive Housing Communités	2120 N Davidson St.	704-335-9380	3, 23
●	YWCA-Women In Transition/Families Together	3420 Park Rd.	704-525-5770	CALL FIRST
★	City of Charlotte Non-Emergency Services		311, 704-336-7600	
★	Just 1 Call (elderly)		704-432-1111	CALL FIRST
★	United Way 1st Call for Help		211, 888-892-1162	CALL FIRST
♥	ESL Program @ CPCC		704-330-6172	
♥	Immigration	6130 Tyvola Centre Dr.	800-375-5283	12
♥	International House	1817 Central Ave., #215	704-333-8099	9
♥	Latin-American Coalition	4938 Central Ave., Ste.,101	704-531-3848	9
♥	Mi Casa Su Casa	4938 Central Avenue	704-536-9845	9
■	Community Corrections (Parole)	5107 Exec Dr. #325	704-563-4147	40X, 9
■	Legal Services	1431 Elizabeth Ave.	704-376-1600	
■	Parole/probation	700 E Trade St.	704-342-6836	
■	Public Defender	700 E 4th St., Ste. 400	704-686-0900	
✦	CAP (Community Alternatives Program)		704-336-4674	7
✦	Charlotte Community Health Clinic	8401 Medical Plaza Dr., Ste. 300	704-316-6561	22
✦	Charlotte Pregnancy Center		704-372-5981	CALL FIRST
✦	Care Ring	601 E 5th St. #140	704-375-0172	3, 17, 19
✦	Charlotte Community Health Clinic	5501 Wilkinson Blvd.	704-316-6561	5
✦	CMC Biddle Point	1801 Rozzells Ferry Rd.	704-446-9987	7
✦	CMC Dental	1000 Blythe Blvd.	704-355-2165	6
✦	CMC Eastland	5516 Central	704-446-1000	9
✦	CMC Main	1000 Blythe Blvd.	704-355-2000	6
✦	CMC Mercy	2001 Vail Ave.	704-304-5000	15
✦	CMC Myers Park	1350 S. Kings Dr.	704-446-4490	6
✦	CMC North Park	251 Eastway Dr.	704-446-9991	11
✦	CMC Pharmacy Myers Park	1350 Kings Dr.	704-446-1400	6
✦	CMC Randolph Behavioral Health	501 Billingsley Rd.	704-358-2700, 704-444-2400	15
✦	Community Care Partners of Greater Mecklenburg		704-512-5555	
✦	CMC University		704-548-6000	54X, 11
✦	CPCC Dental	Trade St. & Kings Dr.	704-330-6704	1, 6

TYPE	AGENCY	ADDRESS	PHONE	BUS ROUTES
✚	Health Dept NW Campus	2845 Beaties Ford Rd.	704-336-6400	7, 15
✚	Health Dept SE Campus	249 Billingsley Rd.	704-336-6400	15
✚	Health Dept Appointment Line		704-336-6500	
✚	Lions Eye Serv	4600 N. Tryon St.	704-599-4760	11
✚	Med Assist	4428 Taggart Creek Rd.	704.536.1790	5, 2
✚	Medicaid Managed Care		704-336-3000	
✚	NC Div for the Deaf/Hard of Hearing	5501 Exec. Ctr. Dr., #101	704-568-8558	9
✚	NC Services for Blind	5855 Executive Center Dr. #100	704-563-4168	60X, 9
✚	TB Clinic NW Campus	2845 Beaties Ford Rd.	704-432-2490	7, 11
✚	VA (Veteran's Administration)	Salisbury, NC	800-469-8262	
✚	VA Charlotte Clinic	8601 University E. Dr.	800-706-9126	11 to 29
✚	VA Charlotte Clinic	3506 W. Tyvola Rd	704-329-1300	10, 60
*	CSS Homeless Services	locations vary	704-926-0617	
*	CSS Violence Prevention/Youth & Community	700 N. Tryon St.	704-336-3210	CALL FIRST
*	Charlotte Dress for Success	500 Clanton Rd.	704-525-7706	Referral Rqd.
*	CMS Student Placement	1600 Tyvola Rd.	980-343-5335	16
*	DMV	6635 Executive Circle, Ste 130	704-531-5563	9
*	DMV	6016 Brookshire Blvd.	704-392-2112	
*	Family Endeavors (Veterans Only)	5700 Executive Center Dr., Ste 105	704-780-4950	9, 40X
*	Veteran Bridge Home, services for veterans		704-332-8802	
*	Housing Inspector (city)		311	
*	NC Unclaimed Cash (NC State Treasurer)	NCCash.com		
*	Suit Up Charlotte	610 East 7th St.	704-890-3340	CALL FIRST
*	Time Out Youth	2320 N. Davidson St.	704-344-8335	3, 23
*	Traveler's Aid (Community Link)	601 East 5th St.	704-943-9490	3, 19, 17
*	Urban Ministry Center	945 N. College St.	704-347-0278	11, 13
*	Voter Registration	741 Kenilworth Ave.	704-336-2133	6
*	WIC (Women Infant Children)		704-336-6500	7
▲	Annuvia Prevention & Recovery Center	100 Billingsley Rd.	704-376-7447	15
▲	Community Choices, Inc. - CASCADE		704-336-4844	9
▲	Charlotte Rescue Mission	907 W 1st St.	704-334-4635	2, 8
▲	CSS Substance Use Services	locations vary, call for information	704-617-3401	
▲	Dove's Nest (women)		704-332-3999	CALL FIRST
▲	Hope Haven	3815 N Tryon St.	704-372-8809	11
▲	McLeod Addictive Disease Center	515 Clanton Rd.	704-332-9001	501, 16
▲	Mercy Horizons	2001 Vail Ave.	704-379-5248	15
▲	Promise Resource Network	1041 Hawthorne Ln.	980-321-4021	9, 17
▲	Salvation Army ARC (men)	1023 Central Ave.	704-332-1171	9
▲	MH/SA/DD info/referral: Cardinal Innovations	1100 S. Tryon St.	800-939-5911, 980-938-4200	
★	CPCC (Central Piedmont Community Col)		704-330-2722	6
★	Community Culinary School of Charlotte	2401 Distribution Dr.	704-375-4500	16
★	Job Corps	4425 Randolph Rd., #225	704-371-6997	15
★	Vocational Rehabilitation	5501 Exec Ctr Dr. #101	704-568-8804	40X, 9
◆	CATS (ridetransit.org)		704-336-7433	
◆	Greyhound	601 E Trade St.	800-231-2222	7
◆	Medicaid Transportation		704-336-4547	CALL FIRST
◆	Red Cross Transportation		704-378-4640	19
◆	Special Transport		704-336-2637	CALL FIRST
◆	VA Transportation (DAV van)		704-597-3538	